

## Chairman's Address



Dear Members

As Chairman of Killarney Credit Union it gives me great pleasure to present to you our Spring 2021 newsletter. The last 12 months have been extremely challenging on all of

us and at the time of writing the government has just presented their latest road map on living with COVID-19 which extended the Level 5 lockdown restrictions until April 2021.

2021 will not be a normal year, but with vaccines being rolled out and a worst-case Brexit scenario avoided, it will surely be better than 2020. We are looking forward to a post-pandemic future and we are hoping for a successful 2021. We want to assure you that we are continually working to find new products and developments to further enhance your member experience with us.

Demand for Loans is showing positive signs of improvement despite all external factors. We would like to take this opportunity to thank all of our members for your continued support in borrowing from us. Our Loan Products offer very competitive interest rates and we would encourage all our members to talk to us if you are considering a loan. Loans are crucial to the business of the credit union and without them we would not be in a position to invest and develop additional services for our members.

In late 2020, due to unprecedented levels of savings the Board of Directors had to make the difficult decision to introduce a savings limit of €20,000. The introduction of this savings cap is having a very positive effect on the Credit Union's regulatory reserve ratio which will add to the strength and viability of your credit union. We are extremely grateful for all our members cooperation on this.

We have gone to great lengths to improve our technological capabilities and increase awareness of our Current Account and Online offerings. You can fully manage your Current Account, Savings and Loans accounts online. More and more members are availing of these fantastic facilities.

We have a constant goal that "Killarney Credit Union can become the first choice for personal financial products and services for our members across South and East Kerry." Despite the challenging circumstances, this year has seen continued progress in the delivery of this strategy and strengthening our brand. We take the loyalty and trust of our membership very seriously and want to fully represent the needs of all our members across South & East Kerry.

Following the recent announcement that Ulster Bank is to wind down its banking operations in the Republic of Ireland, I want to reaffirm the role that Killarney Credit Union can play in offering bank customers a range of financial services. I would urge Ulster Bank customers to consider

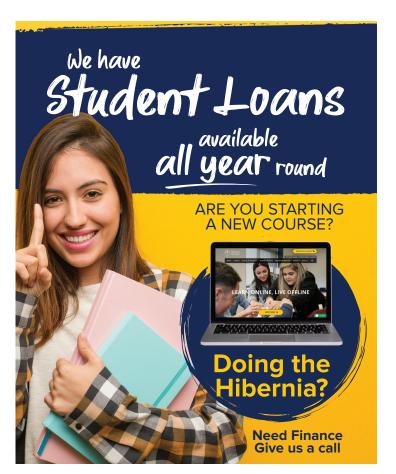
their local credit union as an alternative to other traditional high street banks. Credit unions are ethical lenders and pride themselves on their unrivalled customer experience. We are member, not shareholder owned, and operate in the community throughout South and East Kerry and have been for the past 50 years. We offer a full current account and debit card service and have full digital services, including a mobile app, and you can carry out all of your banking transactions, including payment of utility and other household bills, through your credit union account.

Killarney Credit Union has members, not customers, and we offer an unrivalled experience in terms of value, trust, and loyalty. Killarney Credit Union would welcome Ulster Bank customers, who may be considering an ethical alternative to traditional banks, to become a credit union member, open a current account, and use the credit union for all their banking needs.

Killarney Credit Union would like our members to be assured of our commitment to you. WE ARE HERE. We have been here for you for the last 50 years and we are here for you in these challenging times. Please look after yourselves. We look forward to being of service to you throughout 2021 and beyond.

Thanking you Pat Sheehan Chairman, Killarney Credit Union











In 2020 Your **Credit Union** gave **€20,000** to local charities, clubs and organisations in Killarney, Kenmare

& Cahersiveen

## Members.

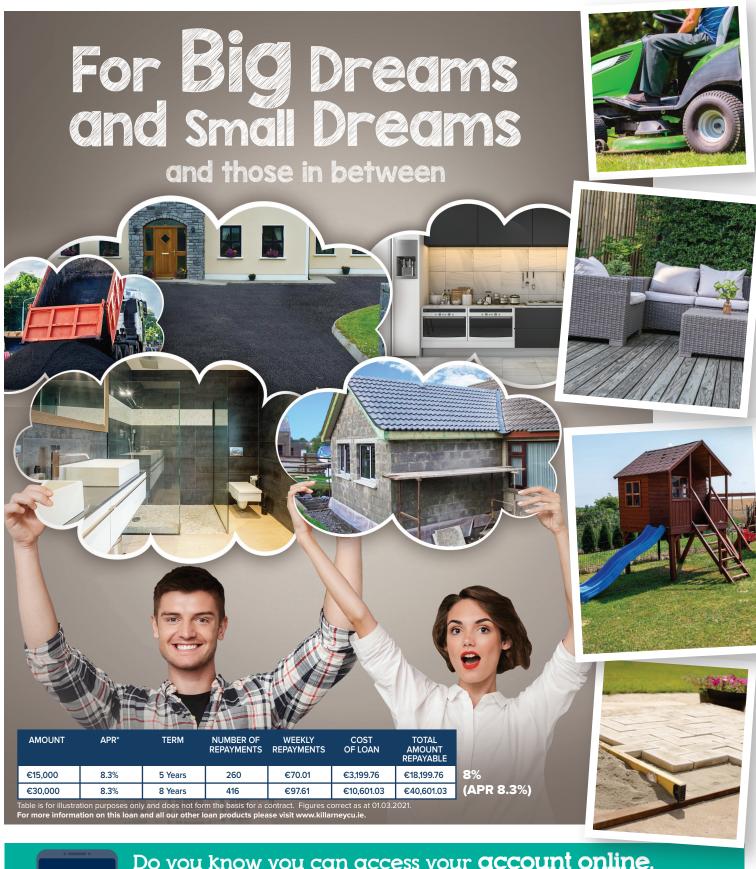
challenging 12 months. However, keep in mind **Killarney Credit Union** is **HERE** for all your **financial needs**.

You contact us by phone, by email, or in branch.











## Why should YOU change to a Credit Union **Current Account**



- ✓ Free Banking for Students and Over 65's
- ✓ FREE Online Banking
- ✓ FREE Chip & Pin
- ✓ FREE Direct Debits
- ✓ FREE Contactless Payments
- ✓ First Five ATM withdrawals FREE each month
- ✓ Contactless payments up to €50
- ✓ Low Monthly Maintenance Fee of €4.00

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Also included in picture are David Randles Director Randles Brothers Nissan Garage Tralee and Killarney and Mark Murphy CEO Killarney Credit Union. Photo by Michelle Cooper Galvin



We are determined to reduce **OUR COSTS** and **OUR PAPER** usage into the future and you can help.

➤ Its simple. Just visit killarneycu.ie and the click "Register for Online Banking" and Sign up for eStatements and eAGM.

## **GET IN TOUCH TODAY**





www.killarneycu.ie info@killarneycu.ie



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Killarney credit**union**